

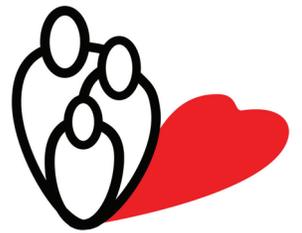


PUTTING

SMILES ON  
CHILDREN'S

FACES AND  
HOPES AND

DREAMS IN  
THEIR HEARTS



**FAMILY  
RESOURCE  
CENTER**  
OF SOUTH FLORIDA, INC.  
Annual Report  
2008 | 2009

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Oren Wunderman, Ph.D.

A child in  
Florida is  
abused or  
neglected  
every 5  
minutes.

Dear Friends of Family Resource Center,

Children generally enter into foster care as a last resort, when maltreatment or neglect in the home is extreme and unremitting. At Family Resource Center (FRC), we provide foster children an opportunity to live and grow with the nurturing and stability every child deserves.

Since becoming a Full Case Management (FCM) provider in August 2005, Family Resource Center has gone through many changes; most welcome and some unwelcome. We have grown from providing Full Case Management services to 220 children per year to providing these services to nearly 600 children per year. As we have relished the growth in our core services, we have been a little disappointed at having to reallocate money and thus close a few programs that are now lower priorities for the Florida Department of Children and Families.

Since becoming a FCM agency, we converted our Hurwit emergency children's shelter into a maternity shelter for teenage mothers and their children. We have established the only FCM Foster Care program for dependent teenagers that are gay, lesbian, bi-sexual, transgender and questioning (GLBTQ Foster Care Program). And we are now the sole case management agency providing services to the only Dependency Drug Court in Miami-Dade.

But none of this is important unless we are making a real difference in the lives of the troubled children and families we serve in our community. We believe we are. We hope that after reading our 2008-2009 annual report that you agree.

Thank you for supporting FRC. You have made a difference in so many children's lives by putting smiles on their faces and hopes and dreams in their hearts. You have helped make their world a little safer, warmer and brighter.

Sincerely,



Oren Wunderman, Ph.D.  
Executive Director  
Family Resource Center

A child is killed  
by abuse or  
neglect every  
six hours in the  
United States.

# ABOUT FAMILY RESOURCE CENTER

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## OUR HISTORY

Family Resource Center of South Florida, Inc. was founded in 1978 by a group of concerned citizens with the mission of preventing and treating child abuse and neglect through the strengthening of families. Today, the agency is a leader in child welfare services, providing a continuum of interventions aimed at breaking the cycle of abuse.

South Florida was the last area in Florida to convert to a privatized child welfare system. In 2005, Family Resource Center was chosen to be one of six agencies that would provide Full Case Management services for foster children within Miami-Dade County. As of June 2009, we are now serving close to 600 children in the dependency care system. In total, during fiscal year 2008-2009, FRC provided services to more than 4,500 children, adolescents and adults.

## OUR FAMILY

Family Resource Center's organizational structure is comprised of a thirteen member Board of Directors, an Executive Director, four Department Directors, 84 full-time staff, 10 part-time staff, and approximately 25 volunteers. Services are available to our clients in English, Spanish and Creole.

## OUR ACCREDITATION

Family Resource Center of South Florida was accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) in June 2005 and reaccredited in June 2008.

## OUR GOAL

Family Resource Center is driven by the principle that nothing is more fundamental to a community than the safety and well being of its children. Our goal is to prevent and change dysfunctional parent/child interaction patterns, promote positive self-concepts, and build healthy relationships to prevent child abuse and neglect through family support, crisis intervention, housing location, family preservation, parent education and counseling.

Every 35 seconds,  
a child is abused or neglected  
in the United States.

# FAMILY RESOURCE CENTER PROGRAMS

## FULL CASE MANAGEMENT PROGRAM

*1,000 children served in 2008-2009*

Full Case Management is the coordination and monitoring of services on behalf of a client and his or her caretakers. These services include abuse prevention/treatment, mental health counseling, psychiatric consultation, case plan management, medical care, dental care and the provision of a nurturing, therapeutic living environment. A key element of case management in child welfare is the ongoing assessment of the client's needs and progress in services. FRC makes every effort to assist in permanent placement of those children in our care whose parents have had their parental rights terminated.

## ADOPTIONS

2007-2008 - 19 adoptions

2008-2009- 42 adoptions

## FOSTER HOME LICENSING AND MONITORING

2007-2008 - 71 open Foster Homes - 200 licensed beds

2008-2009- 88 open Foster Homes - 225 licensed beds

## ROAD TO INDEPENDENCE PROGRAM

*39 clients served in 2008-2009*

The Department of Children and Families' Independent Living Transition Services Program provides young adults formerly in foster care with services and financial assistance to help them successfully transition into adulthood. Services include money management skills, educational assistance, household management skills, employment preparation, and other services as dictated by client circumstances.

## HURWIT MATERNITY SHELTER FOR TEENAGE MOTHERS AND THEIR CHILDREN

*8 mothers and 7 children served in 2008-2009*

This shelter is able to house up to 7 mothers and 14 children at any given time. This resource is designed to allow pregnant teens and teens with very young children a place to stay that is supportive and supervised 24/7 by an awake, on-site well trained staff.

## MENTAL HEALTH SERVICES

*111 children, adolescents and adults served in 2008-2009*

This service provides intensive counseling to families in crisis as identified by the Department of Children and Families and Our Kids of Miami-Dade/Monroe, Inc. due to documented incidences of child abuse and/or neglect.

## SUPERVISED VISITATION SERVICES

*35 to 40 hours provided weekly*

This service is provided to families that have had their children removed by the Department of Children and Families. It allows the parent the opportunity to meet with the child in a safe, nurturing environment. Visits can take place from once a week to three times a week depending on the court order. The length of each visit is also determined by the judge overseeing the case. It is typically between one and two hours.

1,000

42

225

39

8+7

111

# Making a difference by the **numbers** for families and children...

## SUBSTANCE ABUSE OUTPATIENT PROGRAM

*74 adults served in 2008-2009*

This program provides crisis intervention, individual and group counseling and advocacy for highly dysfunctional families who are at risk of having their children removed permanently or have had children removed due to an addiction problem.

74

## PROJECT RESOLVE

*68 adult, adolescents and child survivors provided with services; referrals for service were made by eight Social Service Agencies in 2008-2009*

This initiative provides individual and group treatment to survivors of child sexual abuse and domestic violence, as well as parents of children that have been abused or victimized by domestic violence.

68

## HEALTHY FAMILIES PROGRAM

*249 clients served and 3,548 home visits made in 2008-2009*

Healthy Families is a community-based, voluntary, in-home prevention program that promotes positive parenting and strong child physical health and mental health, thereby preventing child abuse and neglect and other negative childhood experiences. Using intensively trained peer counselors from the local community, clients are guided to improve their skills in parenting, interpersonal relationships, conflict-resolution skills, and household maintenance behaviors. The program utilizes a systematic and measurable treatment regimen as well as provides the families with three to five years of clinical services in a highly cost effective manner.

249

## SHEPHERD HOUSE

*6 families, 26 individuals served in 2008-2009*

The Shepherd House is a permanent supportive housing complex that is comprised of three duplexes located in Homestead, Florida. Each resident-family has at least one family member who has a major medical or psychological impairment. Mental health counseling, nutritional counseling, vocational counseling, appropriate child-care practices and client advocacy are provided. The program has been operated by Family Resource Center since November 2002.

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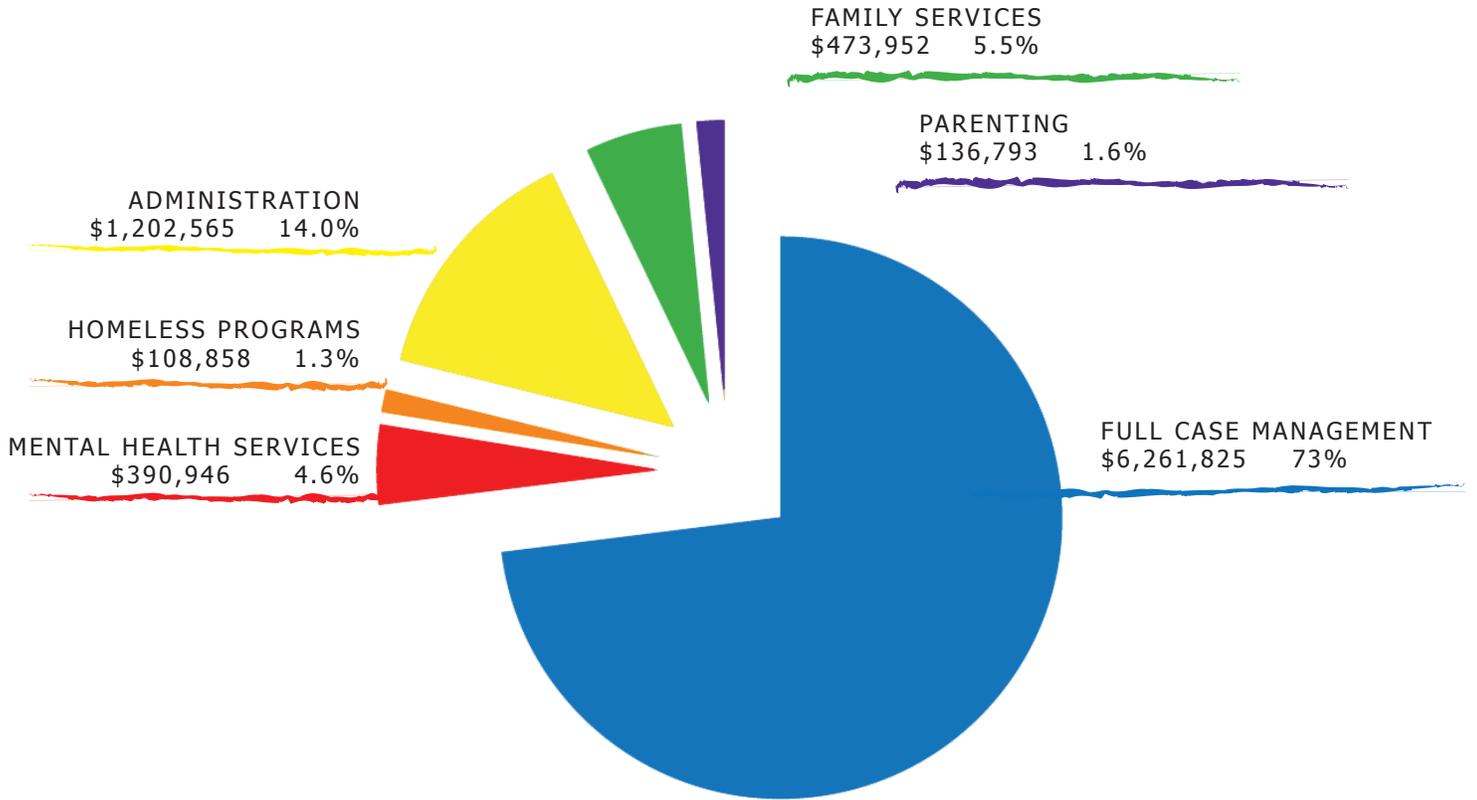
## PARENT EDUCATION PROGRAM

*204 clients served in 2008-2009*

Family Resource Center's Parent Education Program has been in operation since 1999 and to date has served over 2,000 families. It is one of only six such programs in Miami-Dade that is approved by the Judiciary of the Dependency Court and by Our Kids of Miami-Dade/Monroe, Inc. The curriculum is an internationally recognized psycho-educational program that is distinguished for its effectiveness in improving parenting skills and parent-child interactions with at-risk families. The FRC Parent Education Program is designed to promote positive parent-child interaction and healthy childhood growth and development, thereby preventing the occurrence or reoccurrence of child abuse and neglect.

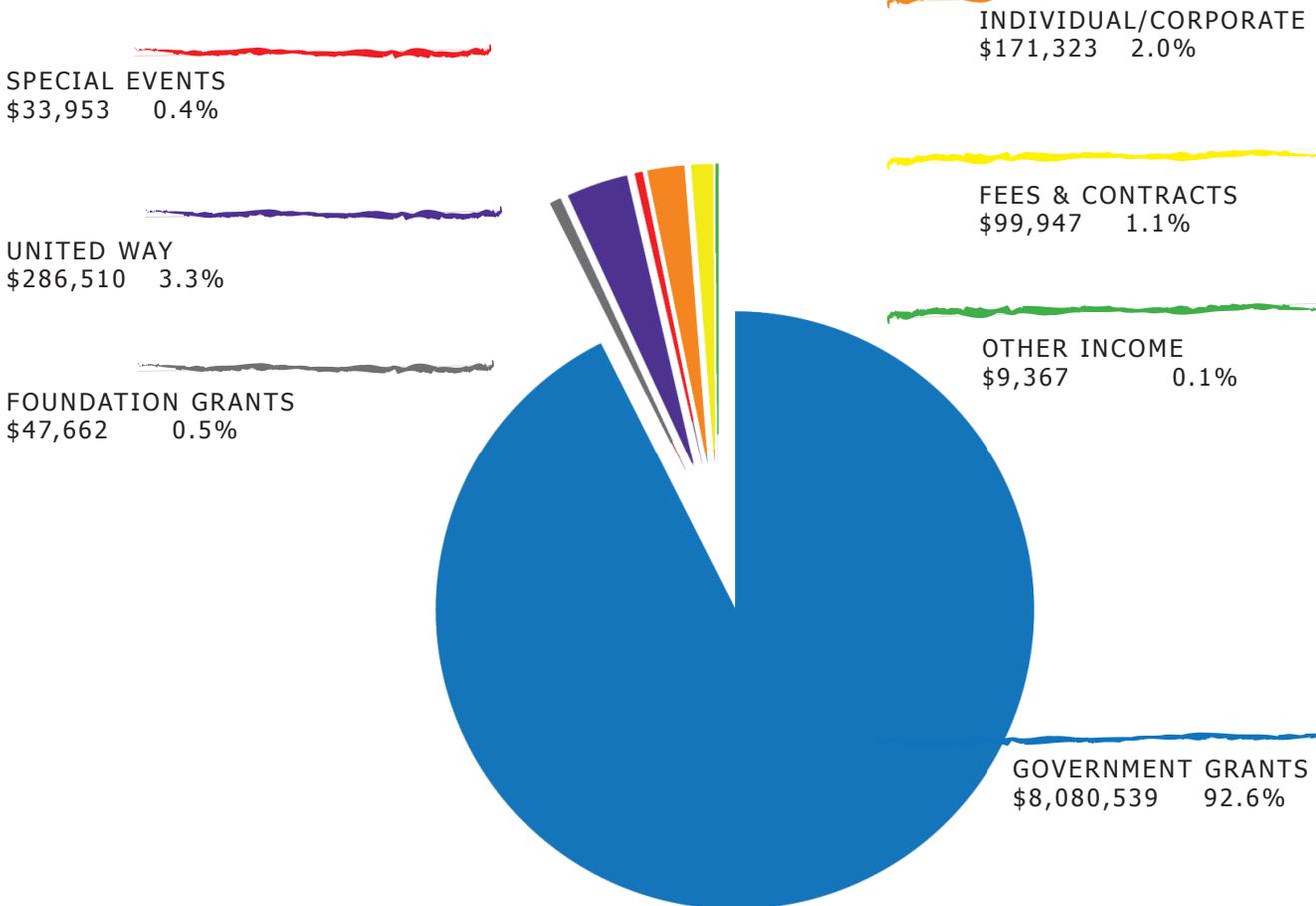
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# Operating Expenses



FULL CASE MANAGEMENT . . . . .	\$6,261,825 . . . . .	73.0%
ADMINISTRATION . . . . .	\$1,202,565 . . . . .	14.0%
FAMILY SERVICES . . . . .	\$473,952 . . . . .	5.5%
MENTAL HEALTH SERVICES . . . . .	\$390,946 . . . . .	4.6%
PARENTING . . . . .	\$136,793 . . . . .	1.6%
HOMELESS PROGRAMS . . . . .	\$108,858 . . . . .	1.3%
<b>TOTAL . . . . .</b>	<b>\$8,574,939 . . . . .</b>	<b>100%</b>

# Sources of Income



GOVERNMENT GRANTS . . . . .	\$8,080,539 . . . . .	92.6%
UNITED WAY . . . . .	\$286,510 . . . . .	3.3%
INDIVIDUAL/CORPORATE . . . . .	\$171,323 . . . . .	2.0%
FEES & CONTRACTS . . . . .	\$99,947 . . . . .	1.1%
FOUNDATION GRANTS . . . . .	\$47,662 . . . . .	0.5%
SPECIAL EVENTS . . . . .	\$33,953 . . . . .	0.4%
OTHER INCOME . . . . .	\$9,367 . . . . .	0.1%
<b>TOTAL . . . . .</b>	<b>\$8,729,301 . . . . .</b>	<b>100%</b>

Three million  
child abuse reports are  
made every year in the  
United States.

# Family Resource Center Donor List

JULY 1, 2008 –JUNE 30, 2009

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Adorno & Yoss, LLP	Fiori Financial	Miami-Dade Homeless Trust
Allan Rosenthal	Frani Rothman	Monica Manasa
Ana Lucia Samaniego	Gables Capital Management	Nancy S. Brody
Andrew Kaplan	Gail Schneider	Nydia Soto
Andy Rodriguez	Greenberg Traurig, LLP	Our Kids of Miami-Dade/Monroe, Inc.
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Department of Children and Families	Kathy Rosenbaum	Tom Kresse
Department of Human Services/ Human Alliance, Miami-Dade County	Kevin Veilleux	U.S. Department of Housing and Urban Development
DKM Skincare, Inc.	Lash & Goldberg, LLP	United Way of Miami-Dade
Ed King	Laura Camp	Ver Ploeg & Lumpkin
Eric Lens	Law Office of Yvette M. Moyano, P.A.	White & Case, LLP
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Fernanda Jaboli	Lorraine A. Spista	Wunderman & Wunderman
Fisher Island Philanthropic Fund	Madeline Levine	
Florida Marlins, L.P.	Margarita M. Pons	
	Margaux Fiori	
	Martin Saenz	

If you donated between July 1, 2008 and June 30, 2009 and your name is not listed please contact the Development team at 305.960.5536 so our records can be updated.

# The Year That Was

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Family Resource Center had many great changes take place in 2008-2009 starting with the creation of a brand new agency website; now everything you need to know about our work and the different ways you can get involved is at your finger tips!

In addition, FRC held a kick-off event for the GLBTQ (Gay, Lesbian, Bisexual, Transgender and Questioning) foster care program. The City of Miami Beach did a Proclamation on May 7, 2009 to celebrate the initiative which will formally launch in July 2009. FRC also held its Thirteenth Annual Bowling Tournament and was able to raise \$31,000 to continue to provide quality services to our clients. A “Thank You” goes out to everyone who supported this event.

During the 2008-2009 year FRC added the following new wonderful board members: Jessica Wilcox, Kai Jacobs and Marc Berenfeld. On the program side, we launched our Dependency Drug Court Program. This program provides intensive Full Case Management, Substance Abuse Counseling, Mental Health Counseling and In-Home Services to abusive or neglectful parents for whom substance abuse is a salient problem. Weekly court hearings with these families provide guidance and incentives for the parents to rehabilitate themselves.

FRC’s newest staff addition is Dr. Nicole Davis, Clinical Director. Dr. Davis is a licensed psychologist who specializes in working with adolescents, adults and families who are struggling with family and parenting issues, trauma, crisis management, adjustment problems, and mood/personality disorders. She is specially trained in psycho-legal issues, and has combined these areas of practice in her work in the dependency and juvenile justice systems. Prior to her position at Family Resource Center, Dr. Davis supervised several programs at Citrus Health Network, including the pediatric mobile crisis team (CCRT) and the juvenile forensic assessment and treatment program (JETS). Dr. Davis received her Bachelor of Arts degree from the University of Florida, and later earned her Doctorate in Clinical Psychology (Psy.D.) along with her Juris Doctor (J.D.) from Widener University in 2004. She is currently a member of the American Psychological Association and Florida Psychological Association, and is the Chair of the Legislative Advocacy and Public Policy Board for the Dade County Psychological Association.

Family Resource Center has had a truly outstanding year. We finished the fiscal year having earned commendations from Our Kids Of Miami-Dade/Monroe, Inc. for the work done with foster children and foster parents in our Full Case Management Program as well as garnered a nomination and finalist standing for South Florida Business Journal’s Excellence in Health Care Award in the category of Community/Hospital Based Program.



COURTESY OF  
THE CHILDREN'S TRUST  
MIAMI HEART GALLERY

# Helpful Terms in

The social, emotional, and legal process through which children who will not be raised by their birth parents become full and permanent legal members of another family while maintaining genetic and psychological connections to their birth family.

## ADOPTIONS

A legally regulated entity that provides one or more of the following: assessment of prospective adoptive parents, counseling services to birth parents, preparation and placement of children with adoptive families, and post adoption services. Agencies may be public or private, secular or religious, for profit or nonprofit.

## ADOPTION AGENCY

## ABANDONMENT

A situation in which the child has been left by the parent(s), the parent's identity or whereabouts are unknown, the child suffers serious harm, or the parent has failed to maintain contact with the child or to provide reasonable support for a specified period of time.

Defined by the Child Abuse Prevention and Treatment Act (CAPTA) as any recent act or failure to act on the part of a parent or caretaker that results in death, serious physical or emotional harm, sexual abuse, or exploitation, or an act or failure to act that presents an imminent risk of serious harm. Child abuse and neglect are defined by Federal and State laws. CAPTA is the Federal legislation that provides minimum standards that States must incorporate in their statutory definitions of child abuse and neglect.

## CHILD ABUSE & NEGLECT

## DCF

Department of Children and Families

## DOMESTIC/FAMILY VIOLENCE

Encompasses a range of actions, including assault, battery, rape, and murder, committed by someone to whom the victim is intimately related. Intimate relations include spouses, sexual partners, parents, children, siblings, extended family members, and dating relationships.

# Child Welfare

A system that ensures the periodic review of the status of children in the child welfare system. Federal law requires States to have a case review system that includes processes for (1) the development of a written case plan for each child jointly with the child's parent(s) that includes the required provisions; (2) periodic review of the status of each child no less frequently than once every six months, either by a court or by administrative review; (3) a permanency hearing (for each child in foster care under the supervision of the State) in a qualified court or administrative body no later than 12 months from the date the child entered foster care and no less frequently than every 12 months thereafter; (4) termination of parental rights proceedings in accordance with the provisions of the Adoption and Safe Families Act; and (5) notification of foster parents, pre-adoptive parents, and relative caregivers of children in foster care so that they have an opportunity to be heard in any review or hearing held with respect to the child.

## CASE PLAN

The casework document that outlines the outcomes, goals, and tasks necessary to ensure child safety, permanency, and well-being.

## CASE REVIEW SYSTEM

A service for children who cannot live with their custodial parent(s) or guardian(s) for some period of time. Children in foster care may live with relatives, unrelated foster parents, or with families who plan to adopt them. Foster care is intended to be short-term, with the focus on returning children home as soon as possible or providing them with permanent families through adoption or guardianship. For purposes of Federal reporting and funding, the term also describes nonfamily placement settings including group homes, residential care facilities, and supervised independent living.

## FOSTER CARE

## FOSTERCARE ADOPTION

The adoption of a child from the foster care system after a determination has been made that the child cannot safely reunite with his/her birth family and the parental rights of the birth parents have been terminated.



## LOOKING INTO THE FUTURE

Family Resource Center seeks to continue to provide high quality services to the children and families in need throughout our community. We are adding more staff in our Full Case Management Program in anticipation of growing the Dependency Drug Court program which launched as a pilot. We are also in the process of expanding our Outpatient Mental Health services by adding more therapists to conduct in-home, in-school and in-office psychotherapy and to work with participants in the GLBTQ program. Lastly, we have hired a Development Team in the expectation that FRC will be able to sponsor more fund-raising events in the upcoming year. We are looking forward to a productive year.

# THANK YOU FOR YOUR SUPPORT!



**Preventing and Treating Child Abuse & Neglect by Strengthening Families**