



FAMILY RESOURCE CENTER

OF SOUTH FLORIDA, INC

ANNUAL REPORT 2020-2021

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ABOUT THE COMPANY

OUR HISTORY

Family Resource Center of South Florida, Inc. was founded in 1978 by a group of concerned citizens with the mission of preventing and treating child abuse and neglect through the strengthening of families. Today, the agency is a leader in child welfare services, providing a wide range of interventions aimed at breaking the cycle of abuse. South Florida was the last area in Florida to convert to a privatized child welfare system. In the past year, Family Resource Center of South Florida provided services to more than 1,000 children, adolescents and adults. Most referrals come from the state of Florida department of children and families, Citrus Health Network, The Miami Dade County Juvenile Court, and the Guardian Ad Litem program. Services are available in English, Spanish and Creole.

OUR FAMILY

Family Resource Center's organizational structure is comprised of a 13 member Board of Directors, an Executive Director, 7 department directors, 126 full/part time staff, and approximately over 100 volunteers that have supported our work in the past few years.

OUR ACCREDITATION

Family Resource Center of South Florida was accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) on June 2006 and reaccredited in 2008, 2011, 2014, 2017 and 2020. The JCAHO accreditation represents the gold standard of healthcare and mental healthcare excellence.

OUR GOAL

Family Resource Center is driven by the principle that nothing is more fundamental to a community than the safety and well-being of its children. It's goal is to prevent and change dysfunctional parent/child interaction pattern, promote positive self concepts, and build healthy relationships to prevent child abuse and neglect through family support, crisis intervention, housing location, family preservation, parent education and counseling.



Mission

To help prevent and treat child abuse and neglect through the strengthening of families.

Vision

Our vision is to respectfully treat, rehabilitate and mentor troubled families through comprehensive, responsive care.

Values

Our values are to keep families together, where appropriate, and strengthen loving ties to the family and the community.





COVID-19

Covid-19 has been affecting virtually all areas of the world, including local communities, families and businesses. It has been an extremely difficult time for everyone.

Due to covid-19, most schools and extracurricular activities/programs were on hold, which meant decreased interactions outside of the household. Our numbers in this report are lower than other years due to less cases being reported by other officials. There have been less cases coming into our care and less in person services being offered.

OUR SERVICES



FULL CASE MANAGEMENT PROGRAM- 978 CHILDREN SERVED IN 2020-2021

Full Case Management is the coordination and monitoring of services on behalf of a client and his or her caretakers. These services include abuse prevention/treatment, mental health counseling, psychiatric consultation, case plan management, medical care, dental care, and the provision of a nurturing, therapeutic living environment. A key element of case management in child welfare is the ongoing assessment of the client's needs and progress in services.

TUTORING PROGRAM- PROVIDED TO 128 CHILDREN IN 2020-2021

The trauma of child abuse and subsequent removal from the home can lead a child to perform below grade level. This program provides in-home tutoring for all K-12 subject areas with a focus on meeting the specific needs of the foster care population. All students are given an individualized learning plan and tutoring materials that are aligned to the FSA.



HEALTHY FOSTER KIDS- \$113,676.19 OF HEALTH CARE, DENTAL CARE AND MENTAL HEALTH SERVICES PROVIDED IN 2020-2021

This program ensures that kids who enter foster care get the medical, mental health, and dental care that they need quickly and with high quality providers. It covers those children who have no insurance, have met insurance maximums, or are awaiting coverage. By law, all foster children must receive a thorough medical examination within 72 hours of being removed from their parents. The most common services that we provide under this program are primary care and specialists' appointments, immunizations, medications, medical lab services, hearing screenings for kids who present with hearing disabilities, dental screenings and emergency dental care, vision screenings and eyeglasses, dietary consultation for children entering care severely underweight, and mental health counseling for those children who have experienced sexual abuse, violence in the home or other traumas.

ADOPTIONS- 103 ADOPTIONS IN 2020-2021

Family Resource Center works to identify a parent or parents who are a good fit for single children and sibling groups that become free for adoption due to TPR (Termination of Parental Rights). The process includes a screening, home study, back-ground check, psychological evaluation and several months of visits and overnights before the child(ren) are placed in what is called a pre-adoptive placement. FRC's staff handles all of the adoption paperwork through the courts and manages the process with the pre-adoptive parent(s) to ensure that the adoption can take place in a timely manner. In addition, if the child or children qualify for a monthly adoption subsidy, FRC handles the requests and negotiates on behalf of the adoptive parent(s).



Child Abuse



4.1 Million
child abuse cases

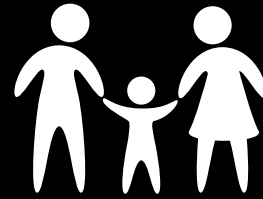


7.5 Million
children



74.9%

child abuse victims
are neglected



80.1%

of cases parents are
the abuser



5 Children Die
everyday from child abuse



65,000+

sexual abuse cases
reported

#ITSTIMEFORCHANGE



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CHILD-PARENT PSYCHOTHERAPY PROGRAM (DYADIC THERAPY)- 6 CLIENTS SERVED IN 2020-2021

45% of children in out of home care are under the age of five. Infants and toddlers who do not have an opportunity to form a reliable attachment with a trusted adult may have grave developmental consequences. Operational since 2010, this program provides therapeutic intervention focusing on the bond between parent and child in an effort to rebuild a healthy relationship.

SUPERVISED VISITATION SERVICES- PROVIDED TO 127 FAMILIES IN 2020-2021

This service is provided to families that have had their children removed by the Department of Children and Families. It allows the parent or parents the opportunity to meet with the child in a safe, nurturing environment. Visits are one to two hours and can take place from once a week to three times a week, depending on the court order. Supervised visitation lays the groundwork for possible reunification with parents/caretakers while protecting the child from further abuse and/or trauma.

THERAPEUTICALLY SUPERVISED VISITATION SERVICES- PROVIDED TO 71 FAMILIES IN 2020- 2021

This type of visitation involves the utilization of a Master's or Doctoral level mental health professional for continuously supervised visitation. It is felt by the staff and the court that the relationship between the child and the parent/caretaker is fragile, prone to pathological process, and frequently stressful to the child. The supervising professional usually needs to make contemporaneous clinical judgements about the parenting and give assertive instructions and guidance to the parent/caretaker.

DEPENDENCY DRUG COURT- 131 CHILDREN SERVED IN 2020-2021

This program provides intensive Full Case Management, Substance Abuse Counseling, Mental Health Counseling and In-Home Services to abusive or neglectful parents for whom substance abuse is a salient problem. Weekly court hearings with these families provide guidance and incentives for the parents to rehabilitate themselves and ensures that traumatized children receive prompt and comprehensive care.

PARENTING EDUCATION PROGRAM- 116 CLIENTS SERVED IN 2020-2021

Family Resource Center's Parent Education Program has been in operation since 1999 and to date has served over 3,000 families. It is one of only nine such programs in Miami-Dade that is approved by the Judiciary of the Dependence Court and by Citrus Health Network. The curriculum is an internationally recognized psycho-educational program that is distinguished for its effectiveness in improving parenting skills and parent-child interactions with at-risk families. The FRC Parent Education Program is designed to promote positive parent-child interaction and healthy childhood growth and development, thereby preventing the occurrence or reoccurrence of child abuse and neglect.

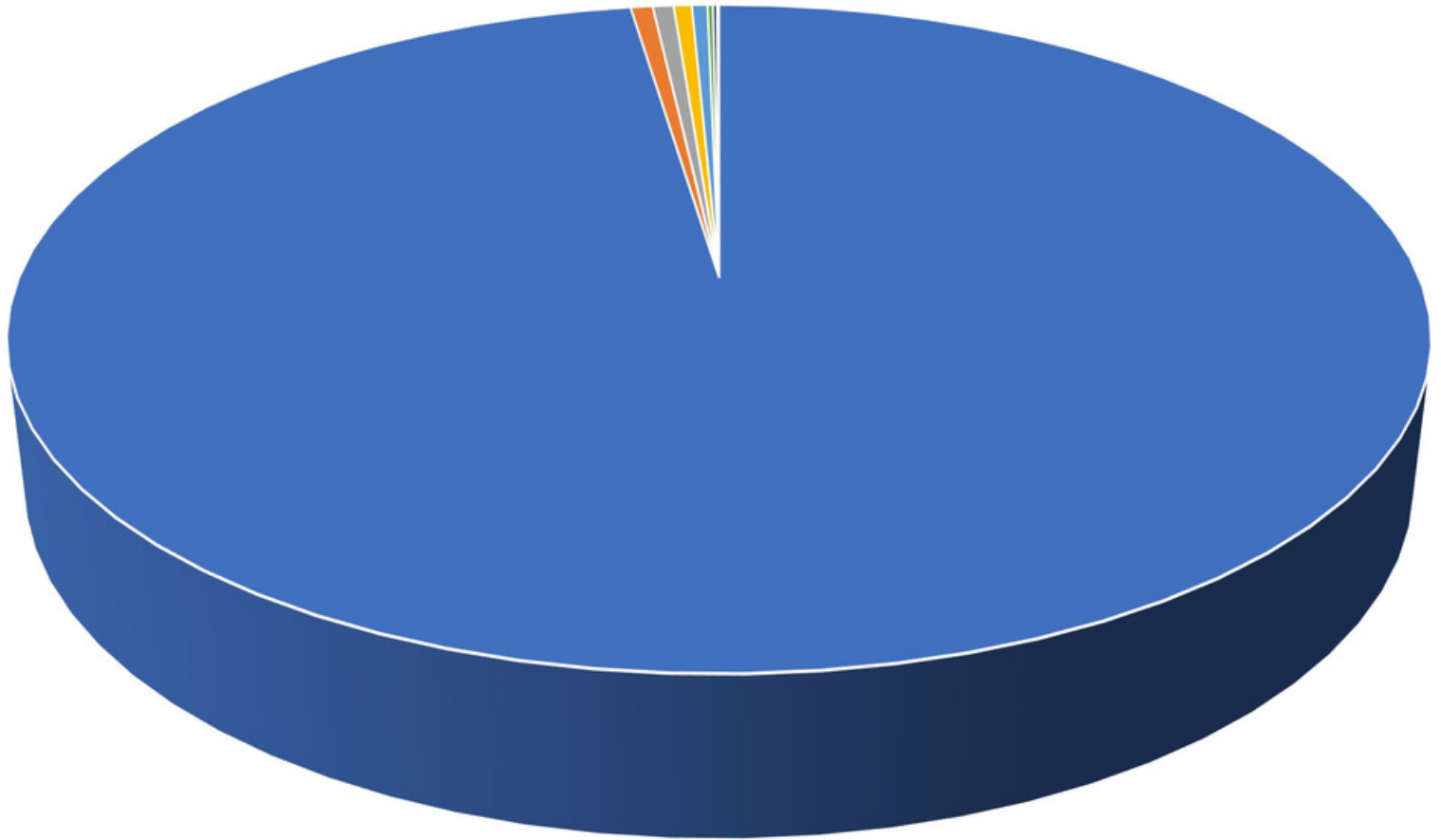


MIAMI-DADE DEPENDENCY DRUG COURT ENHANCEMENT PROJECT- 51 CLIENTS SERVED IN 2020-2021

This is a five year grant initiative in which Family Resource Center works in partnership with the Eleventh Judicial Circuit of Florida and SAMSHA (Substance Abuse and Mental Health Services Administration) to provide evidenced based, trauma informed therapy for parents and children that are involved with the Dependency Drug Court. In order to expand the capacity of trauma informed therapeutic services, we also facilitate quarterly trainings for service providers in the community. These trainings include the evidenced based trauma informed treatment modalities for adults (Seeking Safety) and for children (Trauma Focused-Cognitive Behavioral Therapy ,TF-CBT). Following these 2 trainings, we also facilitate 6 months of consultation calls for the clinicians. For those clinicians who choose to become certified in TF-CBT, Family Resource Center will reimburse the application and test fees.

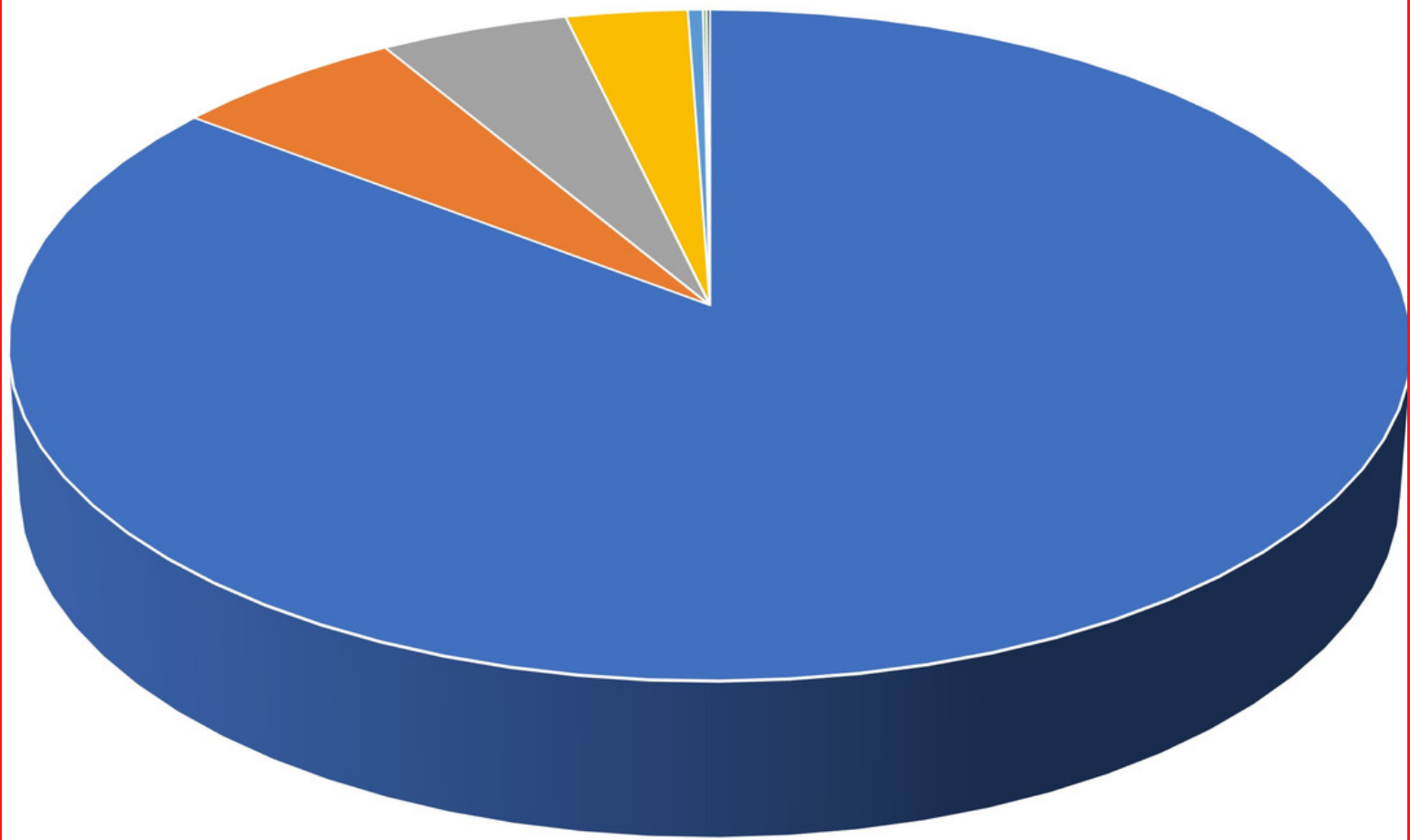
The clinical team consists of 3 therapists and one clinical supervisor. Clients are assessed and pre and post trauma assessments are conducted. The clinical team works closely with the Dependency Drug Court full case managers and specialists, with caregivers, foster parents and with the Dependency Drug Court coordinator.

Income



■ Government Grants	\$13,390,811
■ United Way	\$81,755
■ Special Events	\$77,631
■ Foundation Grants	\$67,372
■ Other Contracts & Fees	\$58,460
■ Interest, Other & In-Kind Income	\$20,010
■ Individual Contributions	\$14,786
■ Medicaid	\$4,666
■ Contributions- Corporate	\$3,376

Operating Expenses



■ Full Case Management	\$10,614,729
■ Mental Health Services	\$748,198
■ Parenting	\$605,328
■ Drug Court	\$391,054
■ Development	\$48,413
■ Other & In-Kinds	\$11,249
■ Administration	\$11,152

LEAD SUPPORTERS



THANK YOU!

SUPPORTERS

\$25,000-\$10,000

- Paul Palank Memorial Foundation
- Ronald McDonalds House Charities

\$9,999-\$5,000

- Walter F Goodnough Trust
- Gables Insurance Agency Corp
- Citrus Health Network
- United Group Underwriters

\$4,999-\$2,500

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