

ANNUAL REPORT

JULY 1, 2023-JUNE 30, 2024



FAMILY
RESOURCE
CENTER

OF SOUTH FLORIDA, INC.

1393 SW 1st Street, Miami, FL 33135

www.frcflorida.org

MEET OUR BOARD

Executive Director: Dr. Oren Wunderman

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Mario Trueba



ABOUT OUR ORGANIZATION

OUR HISTORY

Family Resource Center of South Florida, Inc. was founded in 1978 by a group of concerned citizens with the mission of preventing and treating child abuse and neglect through the strengthening of families. Today, the agency is a leader in child welfare services, providing a wide range of interventions aimed at breaking the cycle of abuse. South Florida was the last area in Florida to convert to a privatized child welfare system. In the past year, Family Resource Center of South Florida provided services to more than 1,000 children, adolescents and adults. Most referrals come from the state of Florida department of children and families, Citrus Health Network, The Miami Dade County Juvenile Court, and the Guardian Ad Litem program. Services are available in English, Spanish and Creole.



OUR FAMILY

Family Resource Center's organizational structure is comprised of a 13 member Board of Directors, an Executive Director, 7 department directors, 116 full/part time staff, and approximately over 100 volunteers that have supported our work in the past few years.

MISSION

Our mission is the prevention and treatment of child abuse and neglect through the strengthening of families.



VISION

Our vision is to respectfully treat, rehabilitate and mentor troubled families through comprehensive, responsive care.



VALUES

Our values are to keep families together, where appropriate, and strengthen loving ties to the family and the community.

OUR ACCREDITATION

Family Resource Center of South Florida was accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) on June 2006 and reaccredited in 2008, 2011, 2014, 2017, 2020 and 2023. The JCAHO accreditation represents the gold standard of healthcare and mental health care excellence. FRC is newly accredited with COA (Council on Accreditation) since 2023. COA has been a trusted accreditor of human service providers.



OUR GOAL

Family Resource Center is driven by the principle that nothing is more fundamental to a community than the safety and well-being of its children. Its goal is to prevent and change dysfunctional parent/child interaction pattern, promote positive self concepts, and build healthy relationships to prevent child abuse and neglect through family support, crisis intervention, housing location, family preservation, parent education and counseling.

OUR SERVICES



FULL CASE MANAGEMENT

1,035 children served in 2023-2024

Full Case Management is the coordination and monitoring of services on behalf of a child client who has been removed into the Dependency (child welfare) system and his or her caretakers. These services include abuse prevention/treatment, case plan management, and the provision of a nurturing, therapeutic living environment. A key element of case management in child welfare is the ongoing assessment of the client's needs and progress in services.



HEALTHY FOSTER KIDS

\$276,908.07 of health care, dental care and mental health services provided in 2023-2024

This program ensures that kids who enter foster care get the medical, mental health, and dental care that they need quickly and with high-quality providers. It covers those children who have no insurance, have met insurance maximums, or area waiting coverage. By law, all foster children must receive a thorough medical examination within 72 hours of being removed from their parents. The most common services that we provide under this program are: primary care and specialists' appointments, immunizations, medications, medical lab services, hearing screenings for kids who present with hearing disabilities, dental screenings and emergency dentalcare, vision screenings and eyeglasses, dietary consultation for children entering care severely underweight, and mental health counseling for those children who have experienced sexual abuse, violence in the home or other traumas.

TUTORING PROGRAM

Provided to 145 children served in 2023-2024

The trauma of child abuse and subsequent removal from the home can lead a child to perform below grade level. This program provides in-home tutoring for all K-12 subject areas with a focus on meeting the specific needs of the foster care population. All students are given an individualized learning plan and tutoring materials that are aligned to their specific areas of need.



ADOPTIONS

76 adoptions in 2023-2024

Family Resource Center works to identify a parent or parents who are a good fit for single children and sibling groups that become free for adoption due to TPR (termination of parental rights). The process includes a screening, home study, background check, psychological evaluation and several months of visits and overnights before the child(ren) are placed in what is called a pre-adoptive placement. FRC's staff handles all of the adoption paperwork through the courts and manages the process with the pre-adoptive parent(s) to ensure that the adoption can take place in a timely manner. In addition, if the child or children qualify for a monthly adoption subsidy, FRC handles the requests and negotiates on behalf of the adoptive parent(s).

CHILD-PARENT PSYCHOTHERAPY PROGRAM

(Dyadic Therapy) - 6 families served in 2023-2024

45% of children in out-of-home care are under the age of five. Infants and toddlers who do not have an opportunity to form a reliable attachment with a trusted adult may have grave developmental consequences. Operational since 2010, this program provides therapeutic intervention focusing on the bond between parent and child in an effort to rebuild a healthy relationship.



SUPERVISED VISITATION SERVICES

Provided to 109 families in 2023-2024

This service is provided to families that have had their children removed by the Department of Children and Families. It allows the parent or parents the opportunity to meet with the child in a safe, nurturing environment. Visits are one to two hours and can take place from once a week to three times a week, depending on the court order. Supervised visitation lays the ground work for possible reunification with parents/caretakers while protecting the child from further abuse and/or trauma.

THERAPEUTICALLY SUPERVISED VISITATION SERVICES

Provided to 41 families in 2023-2024

This type of visitation involves the utilization of a Master's or Doctoral level mental health professional for continuously supervised visitation. It is felt by the staff and the court that the relationship between the child and the parent/caretaker is fragile, prone to pathological process, and frequently stressful to the child. The supervising professional usually needs to make contemporaneous clinical judgments about the parenting and give assertive instructions and guidance to the parent/caretaker.



DEPENDENCY DRUG COURT

52 clients served in 2023-2024

This program provides intensive Full Case Management, Substance Abuse Counseling, Mental Health Counseling and In-Home Services to abusive or neglectful parents for whom substance abuse is a salient problem. Weekly court hearings with these families provide guidance and incentives for the parents to rehabilitate themselves and ensures that traumatized children receive prompt and comprehensive care.

PARENTING EDUCATION PROGRAM

118 participants - 67 clients that completed the program in 2023-2024

Family Resource Center's Parent Education Program has been in operation since 1999 and to date has served over 3,000 families. It is one of only nine such programs in Miami-Dade that is approved by the Judiciary of the Dependency Court and by Our Kids of Miami-Dade/Monroe, Inc. The curriculum is an internationally recognized psycho-educational program that is distinguished for its effectiveness in improving parenting skills and parent-child interactions with at-risk families. The FRC Parent Education Program is designed to promote positive parent-child interaction and healthy childhood growth and development, thereby preventing the occurrence or reoccurrence of child abuse and neglect.

MIAMI-DADE DEPENDENCY DRUG COURT ENHANCEMENT PROJECT

80 families served in 2023-2024

This is a five year grant initiative in which Family Resource Center works in partnership with the Eleventh Judicial Circuit of Florida and SAMSHA(Substance Abuse and Mental Health Services Administration) to provide evidenced based, trauma informed therapy for parents and children that are involved with the Dependency Drug Court. In order to expand the capacity of trauma informed therapeutic services, we also facilitate quarterly trainings for service providers in the community. These trainings include the evidenced based trauma informed treatment modalities for adults (Seeking Safety) and for children (Trauma Focused-Cognitive Behavioral Therapy ,TF-CBT). Following these 2 trainings, we also facilitate 6 months of consultation calls for the clinicians. For those clinicians who choose to become certified in TF CBT, Family Resource Center will reimburse the application and test fees.

The clinical team consists of 3 therapists and one clinical supervisor. Clients are assessed and pre and post trauma assessments are conducted. The clinical team works closely with the Dependency Drug Court full case managers and specialists, with caregivers, foster parents and with the Dependency Drug Court coordinator.

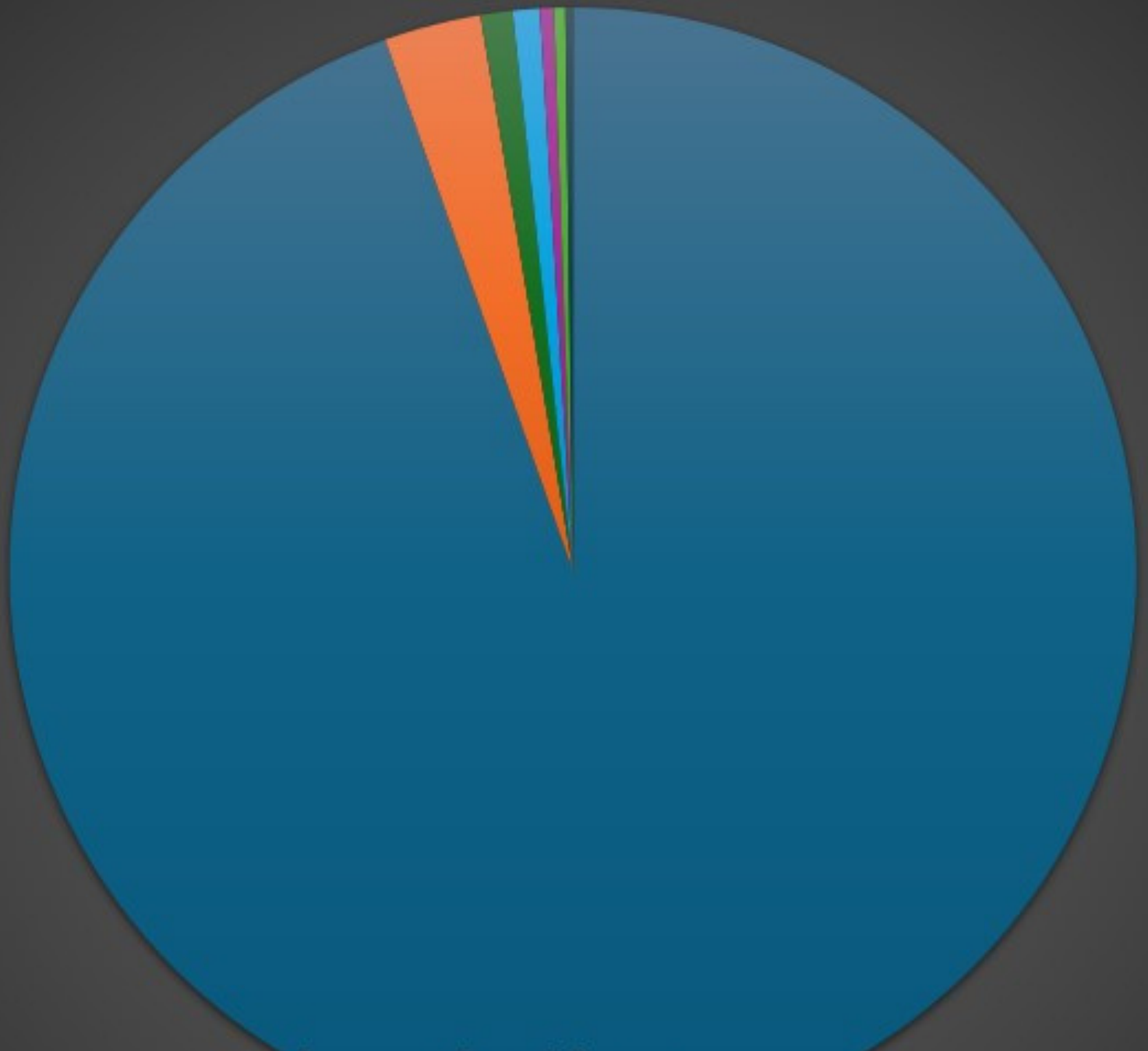
BENEFITS NAVIGATOR

741 participants- 305 families serviced in 2023-2024

Benefits enrollment supports aim to maximize economic benefits for children and their families who qualify for means-tested benefits, ultimately contributing to the broader local economy and child well-being. Enrollment supports will be provided throughout Miami-Dade County, with a concentration in services for vulnerable communities with high proportions of families experiencing poverty. We provide one-on-one enrollment assistance that includes new/initial benefits enrollment, and renewal/recertification to maintain eligible benefits over time. Support includes tracking each application's status to determine approval status.

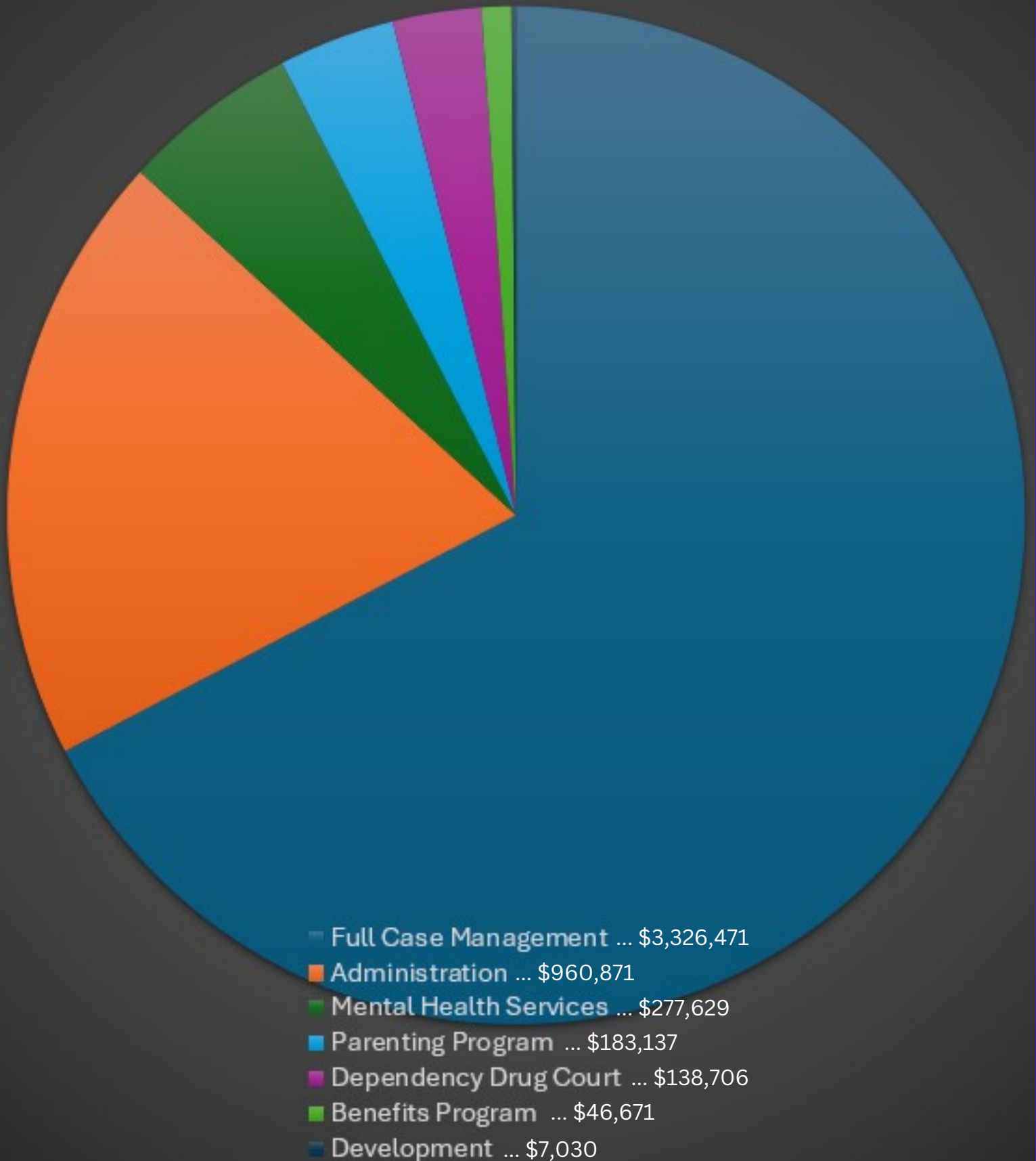


Income



- Government Grants & Contracts ... \$12,368,282
- Interest, Other and In-Kind ... \$363,662
- Special Events ... \$119,647
- United Way ... \$101,440
- Program Service Fees & Other Income ... \$51,945
- Foundation Grants ... \$42,183
- Individual/Corporate ... \$28,205

Operating Expenses



LEAD SUPPORTERS



SUPPORTERS

\$4,999-\$2,500

4IT, Inc
Avila Rodriguez Hernandez Mena & Garro
Gables Capital Management
Miami Dade County- District 5
Mitchell Stern
Publix Super Markets Charities, Inc
The Miami Foundation
Walter F Goodnough Trust

\$50,000-\$25,000

Paul Palank Memorial Foundation

\$24,999-\$10,000

Gables Insurance Agency
Raymond Mobayed

\$9,999-\$5,000

Amerant Bank
Bilzin Sumberg
Black Lion Investment Group
Citrus Family Care Network
First Horizon
Lloyd and Helen Dilworth Foundation

\$2,499-\$1,000

Alejandro Gomez
Alex Freund
Amy Miller
City National Bank
Drury Law Firm
Gilmar Araujo
Jack Coden
John P. Keller
Jonathan Etra
Magicwaste Youth
Marcum LLP
Mario Trueba
Pubbelly Sushi
Sapoznik Insurance
Scott Miller
Universal Property and Casualty
World Insurance Associates

\$999-\$50

A.R.C. Psychological Services
Allied Universal
Brenda Merrill
Center For Individual & Family
Counseling
Cynthia Roesel
Delta Psychological Group
Diana Ramos
Dudes For Dads
Erika Cappiello
Erin Stafford
Exquisite Catering By Robert
Felipe Frias
Florida Power & Lighting
Gerardo Alvarez
Jeff Yunis
Jon Harrold
Kevin Veilleux
Knighted Gaming
Lawrence Tornek

Mac Dery
Miami Dade County- District 2
Oren Wunderman
Pediatric Psychology Associates
Photo Offset
Podhurst Orseck
Randolph Conklin
Raymond Hart
Resorts World Omni
Rick Alberty
Rita Dicker
Roger Howard
Sharon Walker
Sun Communities
Terilee Wunderman
Terry Rodriguez
Titan Managed Technologies
Tracy Lovitt
Visual Edge IT
Wendy Hart
Yard House



THANK YOU!



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