

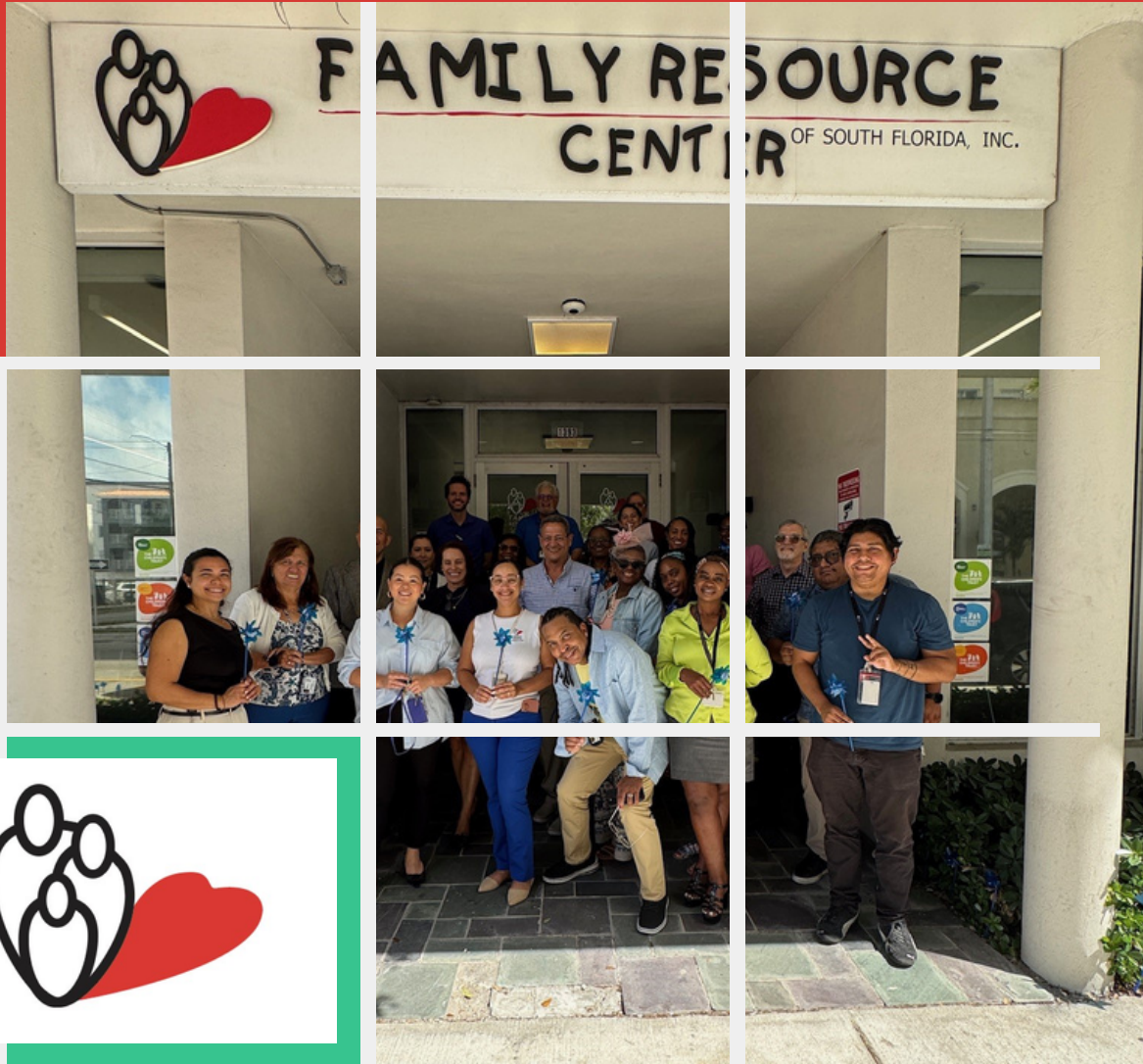
July 1, 2024- June 30, 2025

# Annual Report

1393 SW 1<sup>st</sup> Street,  
Miami, FL 33135

[www.frcflorida.org](http://www.frcflorida.org)

**FAMILY  
RESOURCE  
CENTER**  
OF SOUTH FLORIDA, INC.



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# Meet Our Board of Directors



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Executive Director



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Chair



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Vice- Chair



**Sharon Walker, Esq.**  
Treasurer



**Erika Capiello, Esq.**  
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**Milciades Herrera**



**Cheralyn Meriedy**



**Erin L. Stafford**



**Meredith Steinfeldt**



**Kevin J. Veilleux, M. S. W.**

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# About Our Organization

## OUR HISTORY

Family Resource Center of South Florida, Inc. was founded in 1978 by a group of concerned citizens with the mission of preventing and treating child abuse and neglect through the strengthening of families. Today, the agency is a leader in child welfare services, providing a wide range of interventions aimed at breaking the cycle of abuse. South Florida was the last area in Florida to convert to a privatized child welfare system. In the past year, Family Resource Center of South Florida provided services to more than 1,000 children, adolescents and adults. Most referrals come from the state of Florida department of children and families, Citrus Health Network, The Miami Dade County, Juvenile Court, and the Guardian Ad Litem program. Services are available in English, Spanish and Creole.

## OUR FAMILY

Family Resource Center's organizational structure is comprised of a 12 member Board of Directors, an Executive Director, 6 department directors, 137 full/part time staff, and approximately over 100 volunteers that have supported our work in the past few years.



**FAMILY  
RESOURCE  
CENTER**  
OF SOUTH FLORIDA, INC.

# OUR MISSION:

Our mission is the prevention and treatment of child abuse and neglect through the strengthening of families.



# OUR VISION:

Our vision is to respectfully treat, rehabilitate, and mentor troubled families through comprehensive, responsive care.

# OUR VALUES:

Our values are to keep families together, where appropriate, and strengthen loving ties to the family and the community.



# OUR ACCREDITATION



Family Resource Center of South Florida was accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) on June 2006 and reaccredited in 2008, 2011, 2014, 2017, 2020 and 2023. The JCAHO accreditation represents the gold standard of healthcare and mental health care excellence. FRC is newly accredited with COA (Council on Accreditation) since 2023. COA has been a trusted accreditor of human service providers.



# OUR GOAL

Family Resource Center is driven by the principle that nothing is more fundamental to a community than the safety and well-being of its children. It's goal is to prevent and change dysfunctional parent/child interaction pattern, promote positive self concepts, and build healthy relationships to prevent child abuse and neglect through family support, crisis intervention, housing location, family preservation, parent education and counseling.

# OUR SERVICES



# Full Case Management

1,180 children served in 2024-2025

Full Case Management is the coordination and monitoring of services on behalf of a child client who has been removed into the Dependency (child welfare) system and his or her caretakers. These services include abuse prevention/treatment, case plan management, and the provision of a nurturing, therapeutic living environment. A key element of case management in child welfare is the ongoing assessment of the client's needs and progress in services.



# Healthy Foster Kids

**\$304,176.80 of health care, dental care and mental health services provided in 2024-2025**

This program ensures that kids who enter foster care get the medical, mental health, and dental care that they need quickly and with high-quality providers. It covers those children who have no insurance, have met insurance maximums, or are awaiting coverage. By law, all foster children must receive a thorough medical examination within 72 hours of being removed from their parents. The most common services that we provide under this program are: primary care and specialists' appointments, immunizations, medications, medical lab services, hearing screenings for kids who present with hearing disabilities, dental screenings and emergency dental care, vision screenings and eyeglasses, dietary consultation for children entering care severely underweight, and mental health counseling for those children who have experienced sexual abuse, violence in the home or other traumas.

# After-School Tutoring Program

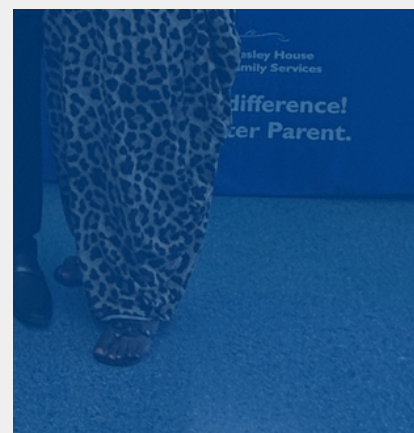
**Provided to 130 children served in 2024-2025**

The trauma of child abuse and subsequent removal from the home can lead a child to perform below grade level. This program provides in-home tutoring for all K-12 subject areas with a focus on meeting the specific needs of the foster care population. All students are given an individualized learning plan and tutoring materials that are aligned to their specific areas of need.

# Adoptions

## 76.5 adoptions in 2024-2025

Family Resource Center works to identify a parent or parents who are a good fit for single children and sibling groups that become free for adoption due to TPR (termination of parental rights). The process includes a screening, home study, background check, psychological evaluation and several months of visits and overnights before the child(ren) are placed in what is called a pre-adoptive placement. FRC's staff handles all of the adoption paperwork through the courts and manages the process with the pre-adoptive parent(s) to ensure that the adoption can take place in a timely manner. In addition, if the child or children qualify for a monthly adoption subsidy, FRC handles the requests and negotiates on behalf of the adoptive parent(s).



# Child-Parent Psychotherapy Program

(Dyadic Therapy)- 18 families served in 2024-2025

45% of children in out-of-home care are under the age of five. Infants and toddlers who do not have an opportunity to form a reliable attachment with a trusted adult may have grave developmental consequences. Operational since 2010, this program provides therapeutic intervention focusing on the bond between parent and child in an effort to rebuild a healthy relationship.

## Supervised Visitation Services

Provided to 114 families in 2024-2025

This service is provided to families that have had their children removed by the Department of Children and Families. It allows the parent or parents the opportunity to meet with the child in a safe, nurturing environment. Visits are one to two hours and can take place from once a week to three times a week, depending on the court order. Supervised visitation lays the groundwork for possible reunification with parents/caretakers while protecting the child from further abuse and/or trauma.



# Therapeutically Supervised Visitation Services

**Provided to 33 families in 2024-2025**

This type of visitation involves the utilization of a Master's or Doctoral level mental health professional for continuously supervised visitation. It is felt by the staff and the court that the relationship between the child and the parent/caretaker is fragile, prone to pathological process, and frequently stressful to the child. The supervising professional usually needs to make contemporaneous clinical judgments about the parenting and give assertive instructions and guidance to the parent/caretaker.



# Dependency Drug Court

**35 clients served in 2024-2025**

This program provides intensive Full Case Management, Substance Abuse Counseling, Mental Health Counseling and In-Home Services to abusive or neglectful parents for whom substance abuse is a salient problem. Weekly court hearings with these families provide guidance and incentives for the parents to rehabilitate themselves and ensures that traumatized children receive prompt and comprehensive care.

# Parenting Education Program

**118 participants- 92 clients that completed the program in 2024-2025**

Family Resource Center's Parent Education Program has been in operation since 1999 and to date has served over 3,000 families. It is one of only nine such programs in Miami-Dade that is approved by the Judiciary of the Dependency Court and by Our Kids of Miami-Dade/Monroe, Inc. The curriculum is an internationally recognized psycho-educational program that is distinguished for its effectiveness in improving parenting skills and parent-child interactions with at-risk families. The FRC Parent Education Program is designed to promote positive parent-child interaction and healthy childhood growth and development, thereby preventing the occurrence or reoccurrence of child abuse and neglect.

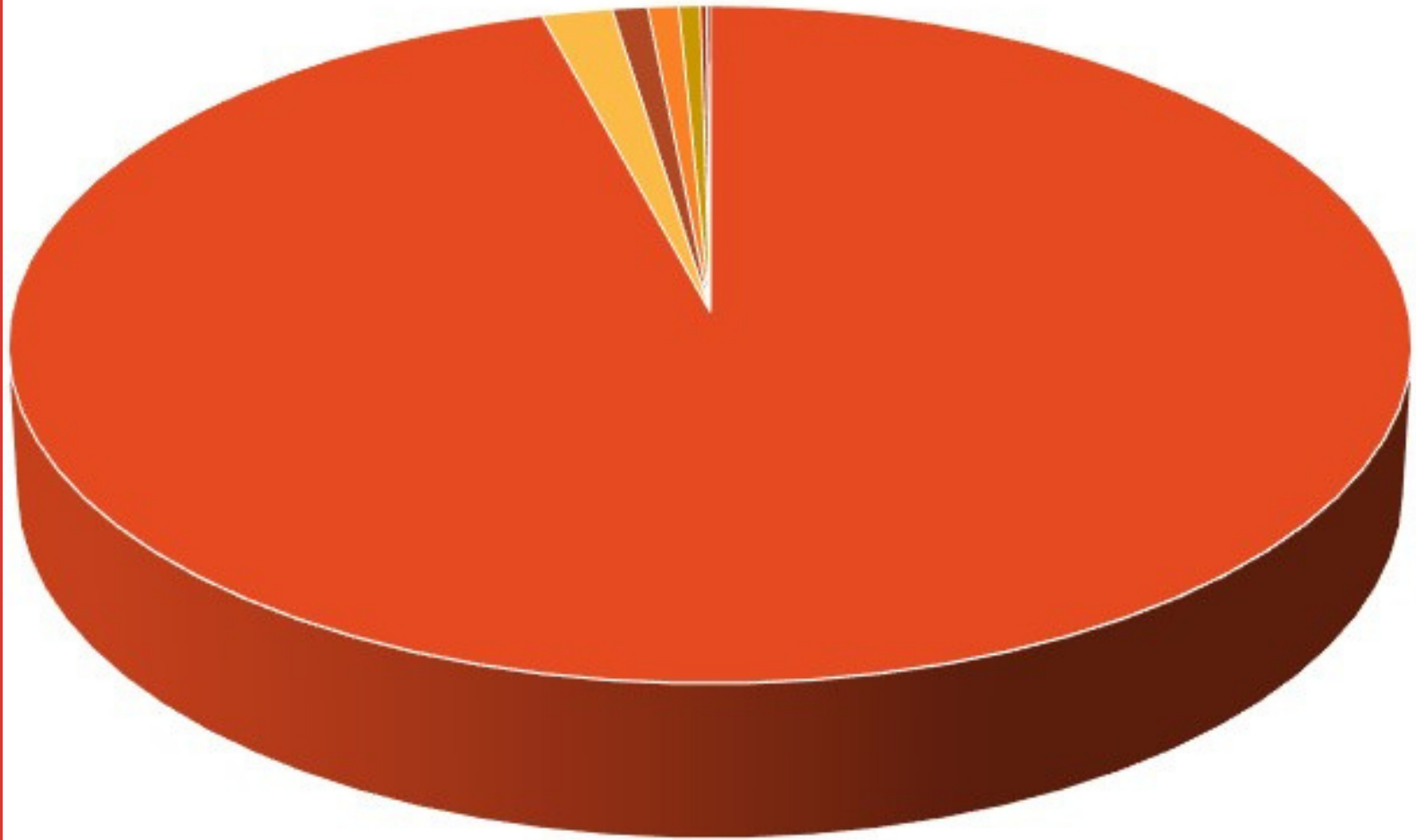
# Benefits Navigator

**619 families served in 2024-2025**

Benefits enrollment supports aim to maximize economic benefits for children and their families who qualify for means-tested benefits, ultimately contributing to the broader local economy and child well-being. Enrollment supports will be provided throughout Miami-Dade County, with a concentration in services for vulnerable communities with high proportions of families experiencing poverty. We provide one-on-one enrollment assistance that includes new/initial benefits enrollment, and renewal/recertification to maintain eligible benefits over time. Support includes tracking each application's status to determine approval status.

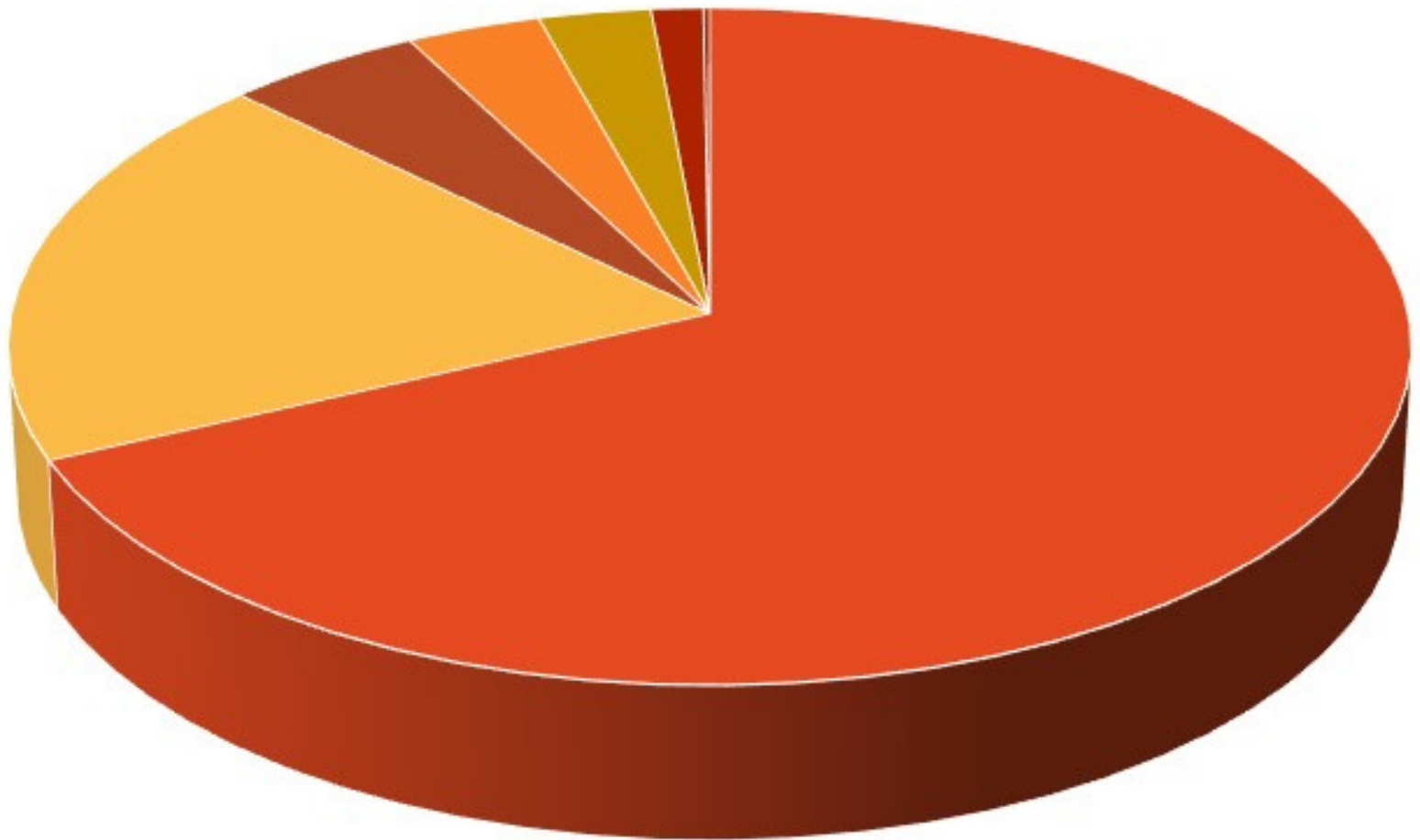


# Income



|                                       |                     |
|---------------------------------------|---------------------|
| ■ Government Grants & Contracts       | <b>\$12,304,568</b> |
| ■ Interest, Other, and In-Kind        | <b>\$229,464</b>    |
| ■ Special Events                      | <b>\$115,388</b>    |
| ■ United Way                          | <b>\$100,000</b>    |
| ■ Foundation Grants                   | <b>\$69,986</b>     |
| ■ Program Service Fees & Other Income | <b>\$19,832</b>     |
| ■ Individual/Corporate                | <b>\$11,563</b>     |

# Operating Expenses



|                          |             |
|--------------------------|-------------|
| ■ Full Case Management   | \$3,337,981 |
| ■ Administration         | \$939,370   |
| ■ Mental Health Services | \$246,063   |
| ■ Parenting Program      | \$167,069   |
| ■ Dependency Drug Court  | \$139,276   |
| ■ Benefits Program       | \$64,442    |
| ■ Development            | \$7,941     |

**MIAMI-DADE  
COUNTY**

**The  
Miami  
Foundation**  
For A Greater Miami

 **Citrus**  
Family Care Network

**FDOT**

**United  
Way**



  
**THE  
CHILDREN'S  
TRUST**

**LEAD**  
**SUPPORTERS**

**\$100,000-\$50,000**

Carol Marie Weber Family Foundation, Inc

**\$49,999-\$25,000**

Paul Palank

**\$24,999-\$10,000**

Zollner Foundation

**\$9,999-\$5,000**

First Horizon

Gables Insurance Agency

Walter F. Goodnough Trust

Citrus Family Care Network

Miami Dade County- District 11

Bank United

Bilzin Sumberg

Care Source Foundation

Raymond Mobayed

**\$2,499-\$1,000**

Alex Freund

Square Dashboard

City National Bank

Robert Rubenstein

Hilton Miami Downtown

Podhurst Orseck

Drury Law Firm

Coral Gables Community Foundation

Cristy Frias

Dudes for Dads

Jeff Yunis

Jonathan Etra

Kiwani's Club

MagicWaste Management

Mercedes Benz of Cutler Bay

Private Wealth Management of Coral Gables

The R & L Cohen Charitable Fund

Universal Property & Casualty

**\$999-\$10**

Mutual of America

Visual Edge IT

Diana Ramos

Ileana Musa

Natioanl Christian Foundation

Loammi Gamoneda-Caballero

Sharon Walker

Cbiz

F.P.G. Wholesales

Florida Power and Light

Kevin Veilleux

Oren Wunderman

Pediatric Psychology Associates

Photo Offset

Ricardo Alberty

Allied Universal

Amerant Bank

ARC Psychological Services

Knighted Gaming

Brett Amron

St. Rose of Lima Catholic School

Cynthia Roesel

Meredith Steinfeldt

South Florida Hydro Testing Corp

Marshall Pasternack

Thomas Cornish

Terry M. Lovell, P.A.

Lisa Shim

Karen L. Levin

Antonio Lombardi

Carmen Molster

Cheralyn Meriedy

Enrique Crooks

Esteban Montes

Jack Coden

Ron Wright

Thabatha Acosta

David Goldberg

Mark Krug

Robert Cohen

Women of the Moose

Marcia Caballero

Sarah Gurren

Viviana Garcia

Pressly Pratt

David Seifer

Hinden, McLean & Arbeiter

Jason Dimitris

Jeff Sigler

Jenny Hernandez

John Hutton

Lawrence Tornek

Loic Poitou

Corbin Brailsford

Dawn Denaro

Nicolas Pisano

Give Lively Foundation

Your Cause From Blackbaud

Ken Duvall

David Robles

Jose Nina

Thomas Treece

Paypal Giving Funds

**\$4,999-\$2,500**

The Miami Foundation

Mitchell Stern

Miami Dade County- District 5

Thrive

Gables Capital Management

Miami Dade County- District 2

Publix Super Markets Charities

World Insurance Associates

**SUPPORTERS**

# Thank You!



[www.freflorida.org](http://www.freflorida.org)